



The **ACADEMY**

South Bay Regional Public Safety Training Consortium
3095 Yerba Buena Road, San Jose, CA 95135 ♦ Phone (408) 270-6458 ♦ Fax (408) 238-0286

Instructional Services Staff Assistant

Job Announcement

SALARY – Range74

*\$3,715.78- 4,516.55 Mo.
2015-2016 Salary Schedule*

DEFINITION

A Staff Assistant performs a wide variety of complex and specialized office support tasks associated with instructional programs at the Consortium's multiple training sites; also assists the Instructional Services Coordinator with tasks as assigned.

ASSIGNMENT

General assignment is 40 hours per week; 8:00am – 5:00 pm Monday through Friday. The position may be assigned to any of the Consortium training sites which include San Jose, Gilroy, Monterey and San Mateo. The primary work site is located at Evergreen Valley College in San Jose. Travel between consortium locations could be required as necessary. The reports directly to the Instructional Services Coordinator

DISTINGUISHING CHARACTERISTICS

The position requires strong organizational skills, comprehensive computer knowledge with an attention to detail. The successful candidate should also possess strong communication skills and the ability to interact positively with the public.

EXAMPLES OF DUTIES

Depending on assignment, duties may include, but are not limited to, the following:

- Perform receptionist duties to include answering and screening calls, greeting visitors, and referring inquiries as appropriate.
- Take reservations for Consortium classes utilizing computer software applications.
- Assist Consortium and instructional staff with specialized office support work.
- Prepare and update a variety of reports, which may require the use of arithmetic calculations, problem-solving skills and independent analysis.
- Establish student files and maintain confidential student and employee information.
- Handle cash transactions, payments and issue receipts.
- Score tests, post grades, and other related duties as assigned.
- Perform office support activities such as processing mail and instructional course material, provide course support including data input, contacting agencies, working with students and other related duties.
- Assist in registration of students and perform instructional support functions at various locations where courses are delivered.



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<http://www.theacademy.ca.gov>

- Work with the public and provide quality customer service.
- Perform related duties as assigned.

QUALIFICATIONS

Knowledge of:

- The English language to include proficient skills in spelling, grammar, punctuation and vocabulary;
- Proficient in contemporary office methods, procedures and equipment, including personal computers, software applications, word processing, spreadsheets, etc;
- Editing, proofreading and writing techniques;
- Business math computations and basic business data processing principles.
- Principles of positive Customer Service/Relations.

Ability to:

- Work independently without close supervision, as well as accept direction from supervisor and others;
- Work with Microsoft-based applications or demonstrate skills to learn applications quickly; including Microsoft Word, Excel, Access and other proprietary software applications;
- Understand and implement the dynamics of team work;
- Present a professional and positive image in the work environment;
- Research, write, edit and proofread accurately;
- Analyze situations carefully and adopt effective courses of action;
- Handle sensitive matters with diplomacy and tact;
- Maintain confidentiality pertaining to students, employees and instructors;
- Operate a calculator, micro computer, fax machine and other office equipment;
- Keyboard at a sufficient rate (approx. 65 wpm) to meet the needs of the job;
- Work with a significant degree of independence in carrying out assigned duties and schedule work to effectively meet deadlines and time schedules;
- Establish and maintain effective working relationships with staff, students, outside agencies, media representatives and the general public;
- Communicate effectively both orally and in writing;
- Organize, prioritize and coordinate work activities.
- Demonstrate flexibility in a dynamic a fast paced work environment.
- Satisfactorily pass a criminal history fingerprint background
- Acquire and maintain a valid California Driver's License

EXPERIENCE AND EDUCATION

The qualified candidate must possess a combination of experience and education likely to demonstrate that they possess the required *knowledge* and *abilities* listed above. A typical way to obtain the *knowledge* and *abilities* would be through the educational equivalent to a high school diploma and two years of office support experience, or possession of an AA degree with some lesser period in an office support staff capacity.

BENEFITS:

This is a full-time salaried position which includes employer paid Major Medical, Dental, Vision and Life plans and an employee participation option 401k Retirement Plan .

SALARY:

Range 74 \$44,589.36 - \$54,298.60 annually based on 2015-16 Salary Schedule.

APPLICATION REQUIREMENTS:

Applications meeting the required qualifications will be forwarded to the screening committee for review. It is the responsibility of the applicant to submit all application materials as a complete package by the closing date. Applications will not be considered unless the package includes the following required documents:

- Completed job application (available at www.theacademy.ca.gov)
- Resume listing education and experience
- Brief personal statement describing training, experience and qualifications
- Unofficial transcripts demonstrating minimum educational qualifications (official transcripts required at time of job offer)

CANDIDATES MUST ASSUME ALL TRAVEL COSTS IF INVITED TO INTERVIEW FOR THE POSITION.

Submit application materials to:

Michael Lombardo/Vice President of Administrative Services
South Bay Regional Public Safety Training Consortium
3095 Yerba Buena Road
San Jose, CA 95135-1598
Phone 408-270-6458 Fax 408-239-0763
email: mlombardo@theacademy.ca.gov

*******Closing Date: July 1, 2016**

South Bay Regional Public Safety Training Consortium is an Equal Opportunity Employer committed to nondiscrimination on the basis of ethnicity, race, color, language, accent, immigration status, ancestry, national origin, age gender, religion, sexual orientation, transgender, marital status, veteran status, medical condition, and physical or mental disability consistent with applicable federal and state laws. Reasonable accommodation will be provided for applicant with disabilities who self disclose.