



The ACADEMY

South Bay Regional Public Safety Training Consortium

3095 Yerba Buena Road, San Jose, CA 95135 ♦ Phone (408) 270-6458 ♦ Fax (408) 238-0286

Dear Students,

On behalf of the staff and faculty at the South Bay Regional Public Safety Training Consortium, I would like to welcome each of you.

It is our sincere desire that you find this course of value from both an educational point of view as well as a social experience. Contacts made during this course will serve you well as you continue to pursue a career in public safety dispatching. Some have even formed lasting friendships, which started here at the academy.

This course will include students of all levels of experience and, although this is a basic course, there will be something of benefit to all. Students with experience can provide great insights for those with no experience. It is my personal goal to make this a positive learning experience for everyone. You only need to be open to learning, to find that experience.

Whether you are here voluntarily, or are attending as a condition of your employment, I welcome you and hope your time with us is memorable and beneficial. If you need any assistance, just contact the front desk here at the academy at 408.270.6458. Should you need to contact me personally, do not hesitate to do so.

Sincerely,

Michelle Dunckel
Dispatch Coordinator

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A Consortium of Community Colleges Dedicated to Innovative Public Safety Training
<http://www.theacademy.ca.gov>